



THE OFFICE OF THE INDEPENDENT POLICE MONITOR

MONTHLY REPORT

AUGUST 2022

Community Letter

Dear New Orleans Community,

I want to start this letter with reflecting on where we were last year this time compared to now. Last year, we were responding to Hurricane Ida - the majority of us were without power and were coping with curfews and gas shortages. The OIPM is thankful that this August passed without a hurricane; but does want to remind the community as we enter the most high risk time of hurricane season, to please check out our 2022 Hurricane and Emergency Oversight Plan which is available to the public on our website. This plan explains the role of police oversight during any hurricane or declared emergency.

During the month of August, the OIPM continued to find new ways to engage with the community, talk to different neighborhood leaders, and let the public know what we're up to. From holding office hours on the Westbank for the first time to presenting to the Police-Community Advisory Board meeting in New Orleans East, we are trying to make sure our office is accessible to all the banks and wards of New Orleans.

We thank our partners in the media for their showcase of our office on their radio shows, investigative broadcasts, and articles! During August, we appeared on two different WBOK radio shows, was interviewed by Mike Perlstein for WWL and Char Adams for NBC. We are trying to get out there so more people learn about our role in monitoring policing and we appreciate the opportunities to reach the community on your platforms!

This month, the OIPM presented to the City Council Criminal Justice Committee and fielded questions about the NOPD's policy development, budgetary concerns, and investigative abilities. It was a candid and robust conversation and we are thankful the community was able to learn more about us by watching it.

Our second Coffee with the IPM was held at the popular PJ's Coffee on Read Blvd. this month. We loved the chance to talk to organizational partners and community members who showed up to ask us questions and talk policing concerns over delicious coffee. Look forward to our next Coffee with the IPM! And if you have any requests for our next location - please, let us know!

A big topic this month was the Consent Decree. We heard the Mayor's call for the end of the Consent Decree, but we remind the community that the end of the Consent Decree does not mean the end of police reforms. The Consent Decree is just the beginning of the progress we expect from the NOPD. Whether the Consent Decree ends or continues -- our work will remain and we will continue to demand accountability, fairness, and transparency for all.

Thank you,



Above are some pictures from social media posts the OIPM produced regarding the the different community events the OIPM organized or participated in during the month of August.

Year to Date Overview



Office of the Independent Police Monitor Monthly Report

	2022	2021	2020	2019	2018	2017	Avg 2017-2021
Civilian Complaint Count	40	47	48	55	17	27	38.80
Police Complaint Count	1	4	2	1	4	2	2.60
Civilian w/in NOPD	0	1	0	0	0	0	0.20
Anonymous Complaint	23	19	23	0	0	0	8.40
Criminal Case Liaison Count	11	19	29	15	3	6	14.40
Case Monitoring Count	7	4	9	0	9	8	6.00
Case Review Count	4	4	2	4	8	0	3.60
Contact Only Count	25	14	27	14	2	4	12.20
Disciplinary Hearing Count	42	20	42	38	53	21	34.80
Critical Incident Count	7	7	9	8	5	6	7.00
Firearm Discharge Count	5	6	8	7	3	3	5.40
Lvl 4 Non-Critical	16	6	8	0	0	0	2.80
Mediation Count	14	13	25	25	16	21	20.00
Commendation Count	0	6	1	4	0	2	2.60
Grand Total	195	170	233	171	120	100	158.8

August Overview

Civilian Complaints Received in August

CC2022-0069	According to the complainant, an unknown officer arrived on scene after a dispute between the complainant and her neighbor where the neighbor allegedly beat the complainant and tried to run over the complainant and her children. The complainant stated that she was arrested by the unknown officer instead of the neighbor because the unknown officer knew the neighbor personally. The complainant also stated that an NOPD sergeant performed an investigation on this matter but did not review street cameras that would have recorded the incident and would have proved her innocence.
CC2022-0071	According the complainant, one Detective did not follow up on leads that the complainant provided him with and did not investigate her case in approximately 2015, 2016, or 2017. The complainant, in 2022, tried reaching out to the white collar crimes division about reopening her investigation but was told it would not be possible and supervisors within the division are not responding to her calls.
CC2022-0074	The complainant stated that he was the victim of a crime several months ago, and the perpetrator was his brother, a former NOPD officer. The complainant stated that NOPD officers arrived and began searching for him and not his brother who committed the crime, protecting his brother. The complainant already filed a complaint with PIB where no investigation was performed, as responding officers could not be identified.
CC2022-0075	According to the complainant, he was pulled over for spinning his tires when an officer suspected him of DWI. While talking to the officer, the officer performed a search of the complainant and pulled a bullet out of his pocket and searched the complainant's car without permission, finding a handgun. The officer also drove the complainant's car to another location and left it there without the complainant's permission. While at the hospital, the complainant stated that a different NOPD officer grabbed him by the shoulders and slammed him into a bench.

Police Officer Complaints Received in August

PO2022-0073	CONFIDENTIAL - SENSITIVE PROTOCOL
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August Overview

Anonymous Complaints Received in August

AC2022-0070	According to the anonymous complainant, an SPO from the 8th district struck them with an unknown object multiple times in the leg for laying on the SPO's vehicle while the complainant was recovering from an asthma attack, causing bleeding and swelling. The anonymous complainant stated that they went to the 8th district to file a complaint whereupon 8th district officers laughed at them and did not take their complaint seriously.
AC2022-0072	According to the anonymous complainant, three NOPD officers injured them when the officers carried them out of a St. Louis Cathedral and dropped them on the floor, allegedly fracturing their elbow. The anonymous complainant stated that the NOPD officers did not respond to their requests for help with their elbow. The NOPD officers then transported the complainant to University Medical Center and then placed the complainant on a 72 hour mental health hold, which the anonymous complainant feels was unjustified.

Criminal Liaison Received in August

CL2022-0011	An officer requested updates regarding two complaints he had filed with PIB. OIPM contacted PIB and then updated the officer with the current status of his complaints.
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Contact Only Received in August

CO2022-0019	A member of the public's concerns with an ongoing investigation were forwarded to OIPM by the mayor's office. After reaching out to PIB the OIPM determined that the individual had already filed a complaint with PIB.
CO2022-0020	An officer requested updates regarding two complaints he had filed with PIB. OIPM contacted PIB and then updated the officer with the current status of his complaints.
CO2022-0021	A member of the public contacted the OIPM seeking assistance with an ongoing investigation. After speaking with the OIPM the individual decided she would continue contacting NOPD before deciding if she wanted to file a complaint with OIPM.
CO2022-0022	A member of the public provided information possibly identifying a person suspected of committing shootings. OIPM provided this information to the proper authorities.
CO2022-0023	A member of the public contacted OIPM concerned for her safety. OIPM put the individual in contact with the 3rd District.
CO2022-0024	A member of the public reached out to OIPM to report their stolen vehicle. OIPM provided them with the information to report the crime to NOPD.

August Overview

Disciplinary Proceedings Received in August

<p>DH2022-0029 CTN 2021-0451-R</p>	<p>Two officers are accused of professionalism violations for advising a complainant that her call for service was of low priority and are also accused of neglect of duty violations for failing to run a license plate number and complete a report regarding supplemental information provided by the complainant.</p>
<p>DH2022-0030 CTN 2021-0396-R</p>	<p>One officer is accused of neglect of duty for failing to comply with NOPD vehicle pursuit policy by not activating his BWC upon being involved in a pursuit, failing to notify communication services of his entry into the pursuit, and not receiving supervisory approval to pursue. Another officer is accused of neglect of duty for failing to comply with NOPD authorized firearms policy by attaching an unapproved light to his weapon.</p>
<p>DH2022-0031 CTN 2021-0328-R</p>	<p>An officer is accused of neglect of duty for using his phone while handling a call for service, as well as for removing his BWC while handling a call for service.</p>
<p>DH2022-0032 CTN 2022-0168-P</p>	<p>Two officers are accused of neglect of duty for failing to ensure the health and welfare of an individual in custody when the individual was not properly handcuffed and escaped, ultimately injuring himself. One officer is additionally accused of unauthorized force for discharging his CEW on the individual who was compliant with directions and not resisting.</p>
<p>DH2022-0033 2021-0166-R</p>	<p>An officer is accused of splitting his regular duty assignments with paid details, using annual leave in the middle of duty assignments to accommodate working a detail.</p>
<p>DH2022-0034 CTN 2021-0492-P</p>	<p>A police technical specialist is accused of neglect of duty for failing to properly submit all the evidence she collected from a crime scene in a timely basis.</p>
<p>DH2022-0035 CTN 2021-0195-P</p>	<p>Two officers are accused of neglect of duty by failing to report their use of force from when one officer pushed an individual's face after the individual had grabbed onto his partner's horse's reigns, causing the horse to react.</p>
<p>DH2022-0036 CTN 2021-0449-P</p>	<p>Two sergeants are accused of violating their supervisory duties by failing to immediately notify PIB when they became aware of an officer involved in possible criminal activity.</p>
<p>DH2022-0037 CTN 2021-0390-R</p>	<p>An officer is accused of violating NOPD policy regarding strip searches when he adjusted an individual's undergarments to procure narcotics during a search.</p>
<p>DH2022-0038 CTN 2021-0380-R</p>	<p>A police technical specialist is accused of taking sick leave and not providing proper documentation that she ever initially tested positive for COVID-19 upon her return.</p>

August Overview

Disciplinary Proceedings Received in August

DH2022-0039 CTN 2021-0110-R	A sergeant is accused of violating his supervisory duties by following through with the arrest of an individual whose car and backpack were searched without a search warrant by the sergeant's subordinate.
DH2022-0040 CTN 2020-0433-R	An officer is accused of professionalism, performance of duty, and moral conduct violations for adhering to the law regarding lewd conduct when she admitted in an interview to masturbating while at work, masturbating in her patrol vehicle while conducting surveillance, and leaving shifts early to go home and have sexual intercourse or masturbate.
DH2022-0041 CTN 2020-0433-R	An officer is accused of neglect of duty for operating his motor vehicle for two years with a suspended driver's license.
DH2022-0042 CTN 2021-0697-R	A former PIB Captain is accused of violating NOPD policy by working overlapping shifts with secondary employment details, leaving secondary employment details early, and violating the NOPD time cap.

August Overview

Level 4 Noncritical Incidents in August

UF2022-0010	Officers were dispatched to a scene in response to an individual pulling on car door handles and may have mental health concerns. The individual kicked an officer multiple times. An officer struck the handcuffed individual.
UF2022-0012	The Officer brought the individual to the hospital for a psychiatric evaluation. The officer instructed the subject to have a seat along the wall. The subject refused. The officer had to perform a take down of the subject while in handcuffs. First taking him into the wall and then down to the floor.
UF2022-0013	The officer transported a disturbed person to UMC. The subject becomes combative. Hospital police advised NOPD officer to take the subject down. The officers complied. While down the subject resisted and tried to bit officers. The officer then held the subject down by the neck. The subject remained at hospital without further incident.
UF2022-0014	The Officer brought the individual to the hospital for a psychiatric evaluation. The officer instructed the subject to have a seat along the wall. The subject refused. The officer had to perform a take down of the subject while in handcuffs. First taking him into the wall and then down to the floor.
UF2022-0015	When clearing a call, a bystander started using vulgar language and threatening the officer. The officer initiated an arrest with force. Investigators discovered a possible neck hold on the body worn camera footage.
UF2022-0016	Officers responded to assist in removing a trespasser from the property located at 700 Chartres Street. The individual did not comply with officers' verbal commands and was handcuffed. The individual complained on scene that her arm was broken. EMS reported to the scene to transport the individual to UMC for a mental health evaluation. It was later discovered the individual did fracture her elbow.

Complaints

The OIPM serves as an alternative site for civilians and police officers alike to file complaints of misconduct against the NOPD. These complaints and allegations are compiled into referrals by the OIPM and provided to the Public Integrity Bureau (PIB) for them to investigate. The OIPM monitors and reviews the classification and investigation conducted by PIB.

Once the OIPM receives a complaint, the OIPM prepares the complainant's account into a narrative. The OIPM strives to accurately capture the words, emotions, goals and narrative shared by the complainant and selects the policy, practice, or rule that each allegation of behavior / incident could have violated if determined to be true. As part of the letter preparation process, OIPM personnel reviews information in NOPD systems regarding the interaction complained of, including body worn camera video, electronic police reports (EPR) and field interview cards (FIC). The OIPM may include information obtained from NOPD information systems in the complaint referral to PIB to ensure that PIB can fully investigate the complainant's concerns.

The OIPM provides a complaint process that is independent, impartial, transparent, fact-based, timely, and communicates in an understandable manner to all those involved. The OIPM maintains that misconduct investigation must be comprehensive, and the complaint process must be accessible, fair, thorough, and transparent.

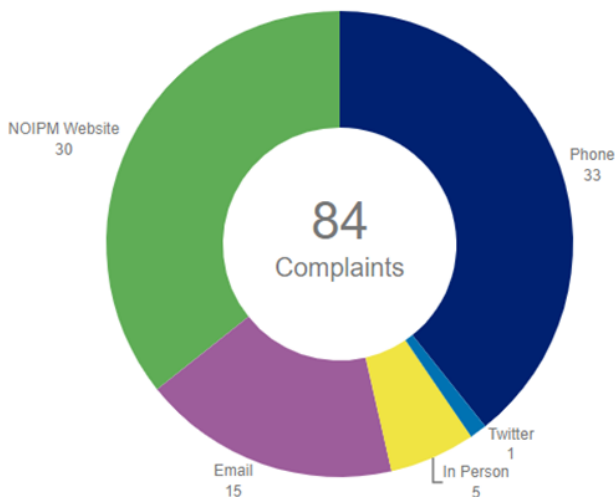
- 4 CIVILIAN COMPLAINTS**
- 2 ANONYMOUS COMPLAINTS**
- 1 POLICE OFFICER COMPLAINTS**



Christian Jamal
Misconduct and Force Analyst

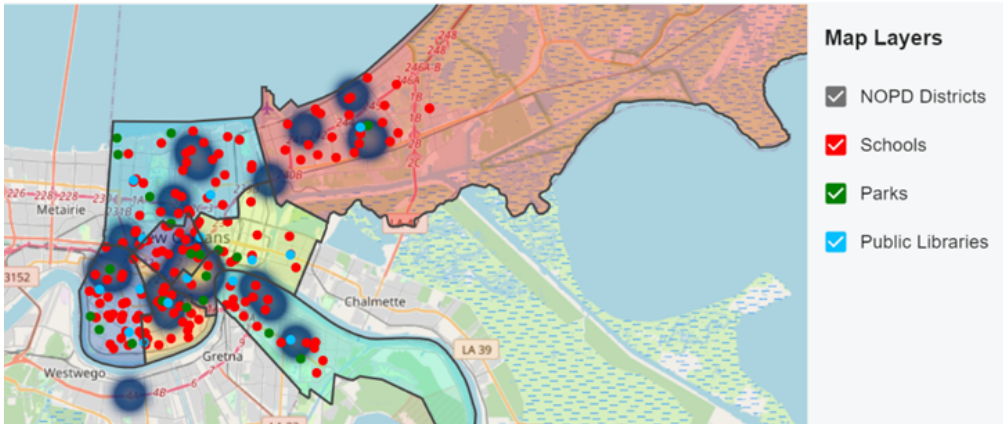
Christian Jamal joined the Office of the Independent Police Monitor as the Misconduct and Force Specialist in July 2022. Christian obtained his Bachelor's Degree from Tulane University, double majoring in Communication and Political Science. Christian attended Tulane University Law School where he obtained his Juris Doctor degree. While at Tulane Law School, Christian performed pro-bono work for the New Orleans Entertainment Law Legal Assistance Project and also participated in current City Councilmember Lesli Harris's Trademark Lab, providing assistance to local businesses and artists in their applications for Trademarks. During his 3L year, Christian began work with the Office of the Independent Police Monitor as a student extern. Christian has been an advocate for criminal justice reform and has worked at various criminal justice focused organizations since he arrived in New Orleans in 2015.

Intake Source
Past 12 Months



Complaint Data

Last month, the OIPM started to release additional tables to the public on our external facing database found at: complaints.nolaipm.gov/data. Below are some of the additional data visualizations based on complaints received by OIPM.

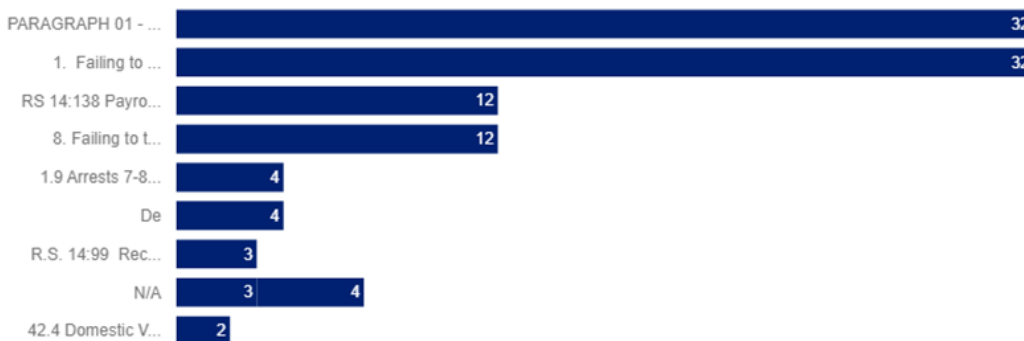
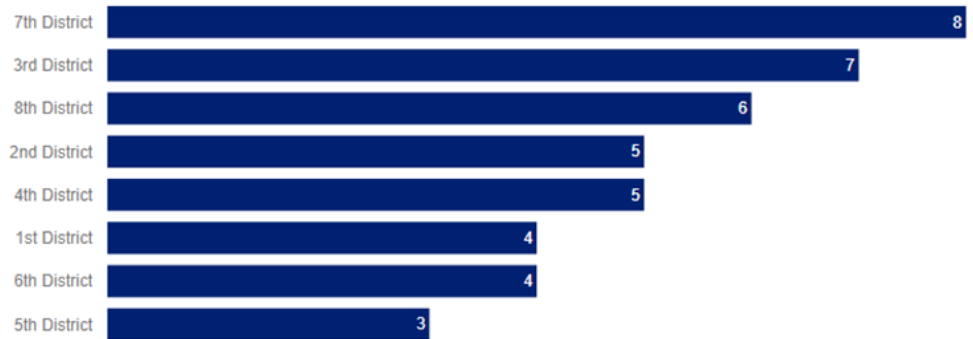


"Heat Mapping" Misconduct Complaints

This chart gives an overview of where there may be concentrations of allegations of misconduct occurring in the city. The map layer option enables the viewer to see the allegations of misconduct in context of police districts and where parks, schools, libraries are located.

Misconduct Complaints by District

This chart communicates where the alleged misconduct occurred by police district. This requires the misconduct to occur in a physical space (instead of an incident that occurs over the phone or internet for example). This is based on complainant disclosure and the OIPM tries to verify this information through electronic police reports, body worn camera footage, and field identification cards.



Top Allegations Proposed by OIPM

This chart captures the top allegations are proposed by the OIPM in the referral letters submitted to the Public Integrity Bureau. This chart is limited since it will only include the allegations that the OIPM entered into our database and has not yet been updated. The OIPM hopes to work on this issue with the NOPD in order to ensure accuracy in the proposed allegations.

Discipline

The OIPM is responsible for monitoring whether NOPD action taken during disciplinary proceedings are compliant with state and federal law, NOPD policy, the Consent Decree, and the Memorandum of Understanding between the NOPD and the OIPM executed on November 10, 2010. The OIPM will review such proceedings to ensure the NOPD is compliant with Federal Consent Decree Section XVII: Misconduct Complaint Intake, Investigation, and Adjudication.

The OIPM reviews the disciplinary investigation and attends the subsequent disciplinary hearings where the OIPM will provide systemic and individualized findings and recommendations based on NOPD's investigation. The OIPM conducts a thorough review of the proceedings, findings, and recommendations that is available for review by both the NOPD and the New Orleans community.

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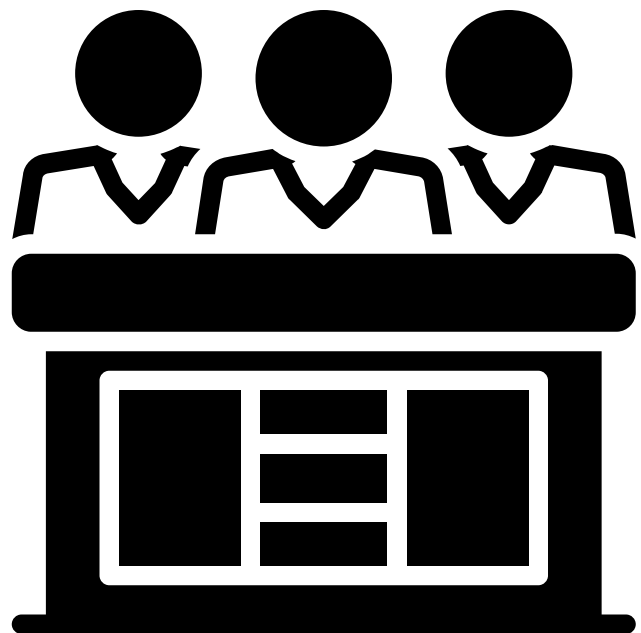
**DISCIPLINARY
PROCEEDINGS**

1

**SUPERINTENDENT
COMMITTEE
HEARINGS**

13

**CAPTAIN PANEL
PREDISPOSITION
AND PENALTY
HEARINGS**



Community-Police Mediation

Mediation is an alternative to the traditional process of resolving complaints of police officer misconduct. Mediation is a process facilitated by two professionally-trained community mediators to create mutual understanding and allow the civilian and officer to be fully heard and understood in a non-judgmental way.

7

**MEDIATIONS
REFERRED**

1

**MEDIATIONS
HELD**

1

**MEDIATIONS
PENDING**

3

**MEDIATIONS
SCHEDULED FOR
SEPTEMBER**



This is a photo from a recent in-service held by the OIPM as a way for mediators to continue to hone their skills.

Use of Force

The OIPM is required by City Code 2-1121 to monitor the quality and timeliness of NOPD's investigations into use of force and in-custody deaths. If a critical incident occurs, the OIPM is notified and a member of the incident and will report immediately to the scene. The OIPM will stay engaged from the occurrence of the incident, through investigation, and Use of Force Review Board (UFRB) hearings.

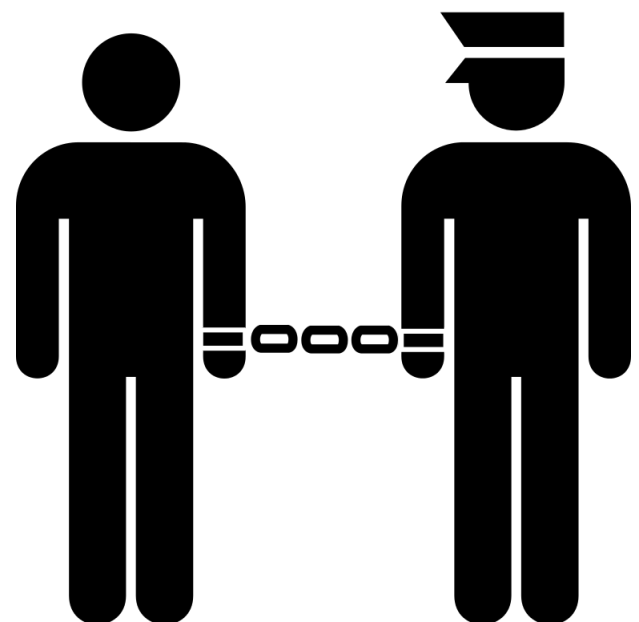
The UFRB serves as a quality control mechanism to ensure timely reviews of all serious use of force investigations to determine the appropriateness of the investigative findings, and to quickly appraise use of force incidents from a tactics, training, policy, and agency improvement perspective. The voting members of the UFRB are the Deputy Superintendents of Field Operations Bureau, Public Integrity Bureau, and Investigations and Support Bureau. Other NOPD deputy chiefs serve as non-voting members, and outside groups like OIPM and the Office of the Consent Decree Monitor are present to observe, listen, and participate in discussion.

0 CRITICAL INCIDENTS

0 FIREARM DISCHARGE

6 LEVEL 4 NON-CRITICAL INCIDENT

0 CASES HEARD AT USE OF FORCE REVIEW BOARD



Community Outreach

16

COMMUNITY OUTREACH EVENTS

OIPM leads and participates in community outreach to inform the public of our services, to increase public engagement with policing, raise awareness of local or relevant police practice, and monitor how the NOPD interacts with our community.



SUPPLEMENTAL TRAINING FOR NEW MEDIATORS WHO WERE TRAINED PREVIOUSLY IN THE SAME MODEL OF MEDIATION THROUGH REMILA AND WANT TO BE ELIGIBLE FOR IPM POLICE COMPLAINT MEDIATION

COFFEE WITH THE IPM EVENT AT THE PJ'S COFFEE ON READ BLVD.

**APPEARED ON WBOK RADIO SHOW: WOMEN IN POLITICS SHOW
INTERVIEWED BY NBC FOR A NATIONAL ARTICLE: "IN ST. LOUIS, A BATTLE IS BREWING OVER POLICE ACCOUNTABILITY."**

PROFESSIONAL DEVELOPMENT ROLE PLAY TRAINING FOR MEDIATORS

ATTENDED THE GOVERNMENTAL AFFAIRS COMMITTEE MEETING AT CITY COUNCIL REGARDING NOPD RESPONSES TO SEX OFFENSES, MET WITH COUNCILMEMBER MORRELL'S TEAM AND STAR REPRESENTATIVE

APPEARED ON WBOK RADIO SHOW: REALITY CHECK WITH GEROD STEVENS



In August, the OIPM appeared on two different WBOK radio shows and one news broadcast.



Budget

OIPM Budget Description	Amount
Personnel	\$732,488
Operating	\$308,926
2022 Total OIPM Budget	\$1,041,414
2022 Total OIPM Budget	\$1,041,414
Amounts Spent to Date:	\$546,471
Unexpended funds	\$494,943

Budget Goals

In the final quarter, the OIPM is intending to:

- Send two employees to the Los Angeles Police Department "Audit School" training at the LAPD Academy in Los Angeles, CA
- Hire an employee to conduct audit and data work
- Enter into a contract with a community outreach and engagement consultant
- Enter into a contract with a data contractor
- Select a vendor for the RFP to design and operate a 24 hour hotline and call center for police complaints in English, Spanish, and Vietnamese.

2022 Goal Progress

To ensure accountability and transparency with the ERB and the community, the OIPM is reporting out progress on the 2022 OIPM Work Plan. These benchmarks and goals were achieved in July 2022.

Presented to the Criminal Justice City Council Committee regarding the work being conducted by the OIPM and future priorities. Will continue to present quarterly in accordance with **Ordinance 29063**.

- Met with Councilmember Morrell and his Chief of Staff to discuss OIPM projects and progress.

Released the **RFP for the 24 Hour Hotline and conducted a question answer session for prospective vendors** through the City's Budget Department.

Submitted a **case reviews from CTN 2020-0637-P; CTN 2019-0259-P; CTN 2019-0708-P; and CTN 2021-0092-P** to the Public Integrity Bureau for review and comment before its release to the public.

- The OIPM also included multiple policy and practice recommendations in these case reviews, including the recommendation that the OIPM is notified of any police response between a civilian and an elected official or judge to ensure the appropriate police response free from any intimidation.

Submitted a **formal letter to the Deputy Chiefs regarding Use of Force Review Board recommending the adoption of consistent outcomes for votes**.

Staffing at OIPM

- Met with two different data companies to explore the possibility of a data contract
- Met with a possible community outreach and engagement consultant

Consent Decree Compliance

- **Continued writing the OIPM Sustainment Strategy** and continued working with the federal monitors, NOPD, and the city on the proposed sustainment plan.
- Attended the meeting with Judge Morgan, the NOPD, the City, and the Federal Monitors along with the public court hearing on the status of the Consent Decree.

Conducted community outreach, engagement, and monitoring to receive public input on the operations and impact of the OIPM:

- **Engaged with the community and media.**
 - Interviewed by Mike Perlstein of WWL regarding the allegation of police misconduct in a response to an alleged rape in the French Quarter
 - Appeared on the Women in Politics radio show on WBOK
 - Appeared on the Reality Check with Gerod Stevens on WBOK to discuss Consent Decree compliance, biased free policing, and policing priorities.
- **Held the second coffee with the IPM event at the PJ's Coffee on Read Blvd.**
- **Presented at the Citizen's Academy and the 7th District Police-Community Advisory Board meeting for neighborhood association leaders in New Orleans East.**

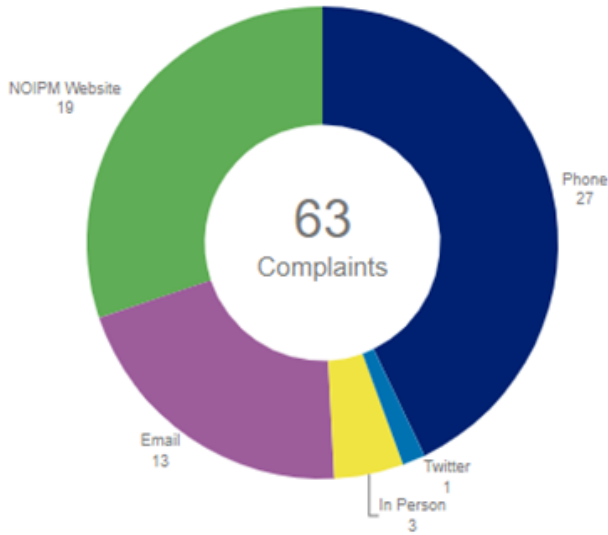
In-depth Monitoring and Review of the Audits, Investigations, and Policy regarding Police Secondary Employment

- Continued to attend disciplinary hearings for the administrative investigations on the secondary employment system.

Additional Internally Generated Data for City Council - August 2022

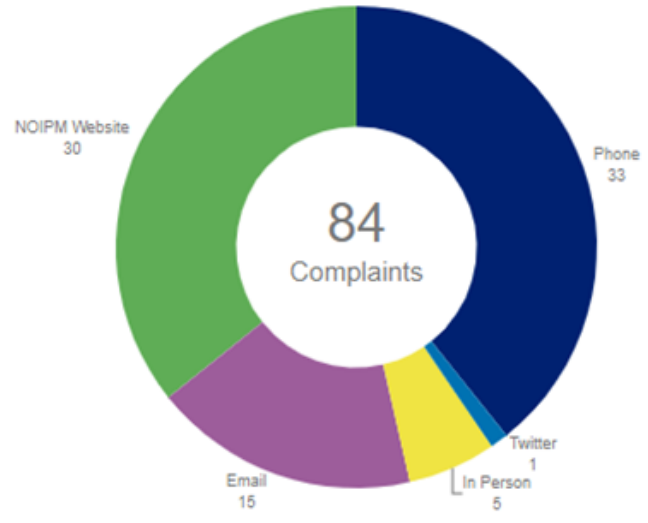
Intake Source

Year-to-Date



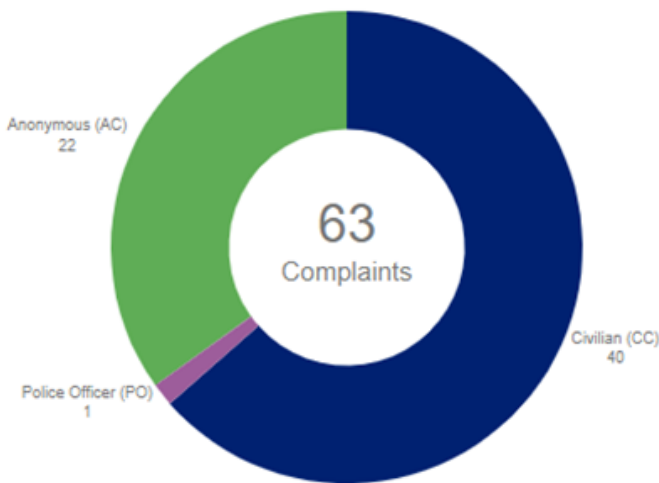
Intake Source

Past 12 Months



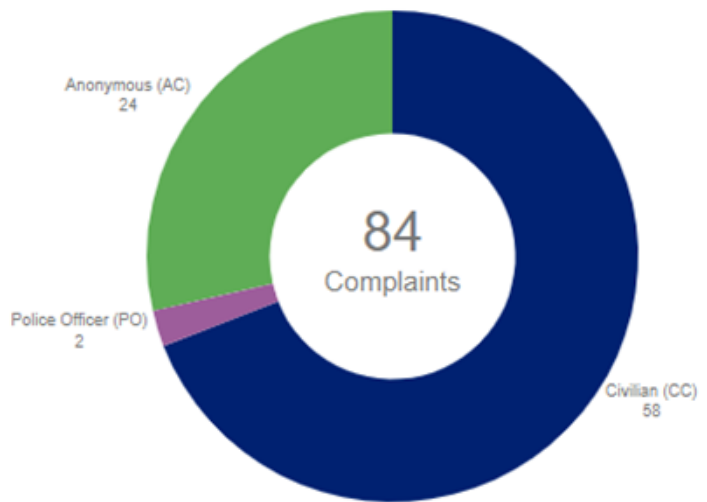
Complainant Type

Year-to-Date



Complainant Type

Past 12 Months



Additional Internally Generated Data for City Council - August 2022

