



THE OFFICE OF THE INDEPENDENT POLICE MONITOR

MONTHLY REPORT

MARCH 2022

STELLA CZIMENT
ACTING INDEPENDENT POLICE MONITOR

Community Letter

Dear New Orleans Community,

March madness indeed! After a busy month here at the Office of the Independent Police Monitor and in the city of New Orleans, we are pleased to share with the public all that our office has been doing to provide oversight to the NOPD and engage in our community.

During the month of March, the OIPM expanded our community outreach. From meeting with partner organizations like Voices of the Experienced (VOTE) and the Advancement Project to discuss how to collaborate together on future projects to talking to parents at an Ubuntu Village workshop and coordinating a meeting with NOPD and local musicians and performers - the OIPM was engaging and raising awareness about our role and how it can serve the public. Additionally, the OIPM was on scene monitoring police interactions with the public and the Mardi Gras Indians at two culturally significant events this month: St. Joseph's Night and Super Sunday. At both events the OIPM talked with the public and police leadership to ensure a respectful and safe event for all.

OIPM continued to closely monitor and engage on the investigations being conducted by the NOPD regarding allegations of misconduct in secondary employment details. The Acting IPM again presented to Judge Morgan about the progress and steps being taken in the investigations and the informational campaigns on secondary employment. This month, the OIPM also facilitated meetings between the Public Integrity Bureau and the police associations in New Orleans. The OIPM used these meetings as a chance to get valuable input and buy in from these associations regarding the clarifications in policy and training.

This month, NOPD leadership held the first Supervisory Feedback Board meeting. The Supervisory Feedback Board is a new initiative designed to provide feedback to police Captains on performance and to identify opportunities for close and effective supervision. Judge Morgan attended this first meeting and the OIPM along with Judge Morgan provided feedback and recommendations regarding the operation and purpose of the Supervisory Feedback Board. The OIPM intends to further work with the NOPD to make this Board as effective and impactful as the Use of Force Review Board.

The OIPM hopes all are enjoying the short but delightful New Orleans spring and we look forward to continuing to work with you.

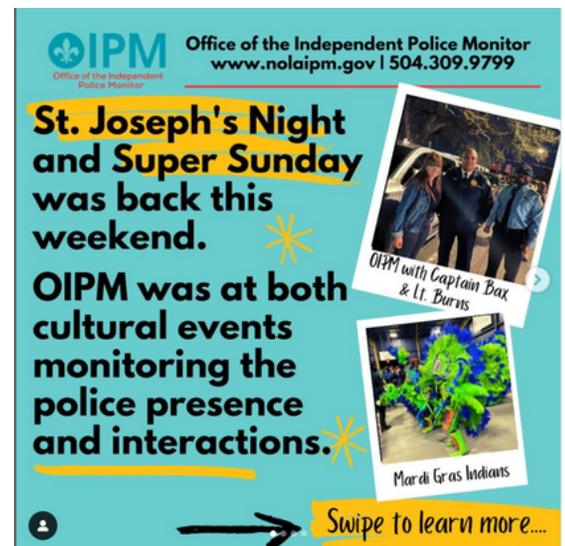
Thank you,



MONTHLY REPORT
MARCH 2022



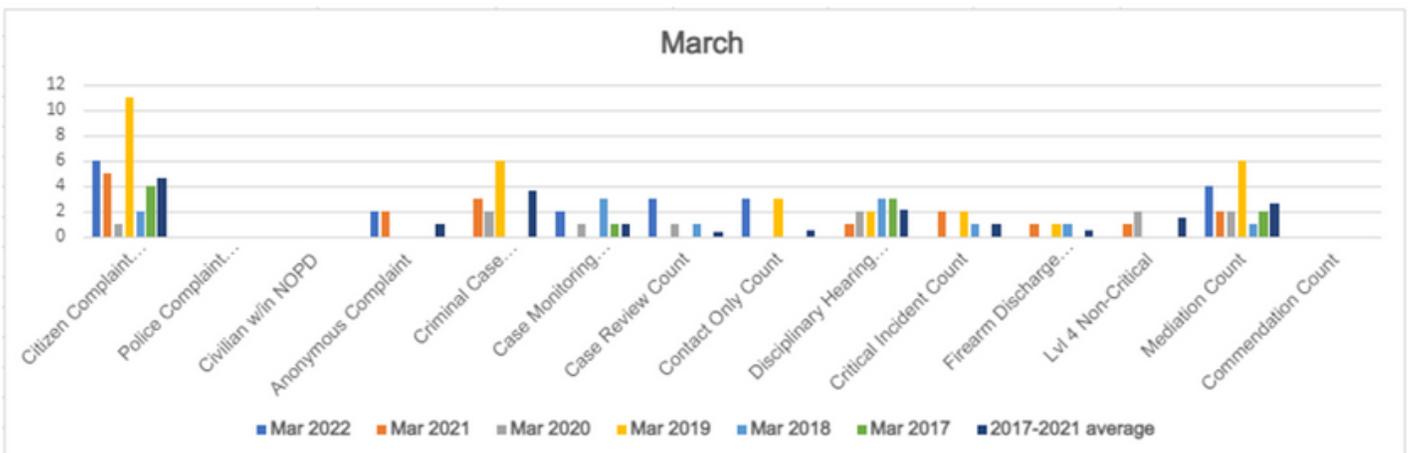
Above is a post the OIPM made highlighting the meetings the IPM facilitated between the police associations and PIB.



Above is a post about the OIPM presence at St. Joseph's Night and Super Sunday. We outlined our role at these events and what we monitored.

Year to Date Overview

	Mar 2022	Mar 2021	Mar 2020	Mar 2019	Mar 2018	Mar 2017	2017-2021 average
Citizen Complaint Count	6	5	1	11	2	4	4.60
Police Complaint Count	0	0	0	0	0	0	0.00
Civilian w/in NOPD	0	0	0				0.00
Anonymous Complaint	2	2	0				1.00
Criminal Case Liaison Count	0	3	2	6			3.67
Case Monitoring Count	2	0	1	0	3	1	1.00
Case Review Count	3	0	1	0	1	0	0.40
Contact Only Count	3	0	0	3	0	0	0.60
Disciplinary Hearing Count	0	1	2	2	3	3	2.20
Critical Incident Count	0	2	0	2	1	0	1.00
Firearm Discharge Count	0	1	0	1	1	0	0.60
Lvl 4 Non-Critical	0	1	2				1.50
Mediation Count	4	2	2	6	1	2	2.60
Commendation Count	0	0	0	0			0.00
Grand Total	20	17	11	31	12	10	16.20
Community Outreach Events	9		1				



March Overview

Civilian Complaints	
CC2022-0017	According to the complainant, the accused officer fails to communicate or return calls. The complainant feels unheard and disrespected.
CC2022-0018	According to the complainant, the accused officer failed to take any action after being informed of inappropriate behavior towards a minor. The OIPM highlighted that there was no Field Identification Card or Electronic Police Report regarding the incident.
CC2022-0019	According to the complainant, the police failed to arrest an individual who the complainant alleges committed battery against her but instead issued the individual a summons. The OIPM highlighted that there was no Electronic Police Report or Field Identification Card documenting the incident and police response.
CC2022-0021	According to a complainant and former NOPD employee, members of the Public Integrity Bureau failed to take necessary police action when informed of misconduct.
CC2022-0022	According to the complainant, the complainant's child was stopped at a checkpoint and the NOPD officer who checked for brake tags was unprofessional and ripped the brake tag off the vehicle.
CC2022-0025	According to the complainant, the NOPD failed to assist her with a cybercrime situation.
Civilian Complaints: 6	

Anonymous Complaints	
AC2022-0020	An anonymous complainant alleges that there are officers splitting shifts between NOPD shifts and secondary employment details in violation of NOPD policy.
AC2022-0024	According to a complainant and former NOPD employee, members of the Public Integrity Bureau failed to take necessary police action when informed of misconduct.
Anonymous Complaints Count: 2	

Mediation	
Mediation cases are confidential.	
Mediations Held: 4	

March Overview

Case Monitoring

CM2022-0005 / PIB2022-0117-R	A Sergeant reached out to OIPM and requested that the OIPM monitor the investigation that the Sergeant initiated against thier commanding officer. The OIPM provided PIB with a formal notification of monitoring and a request to counsel / warn the accused officer regarding retailiation.
CM2022-0006	A member of the public requested the OIPM monitor a court proceeding for officer misconduct and the OIPM attended court.
Case Monitoring Count: 2	

Case Review

CR2022-0004	A member of the public asked the OIPM to conduct a case review of how the NOPD handled a call for service that resulted in the wrong person being charged.
CR2022-0005	The OIPM is conducting a case review of an allegation that an officer engaged in an inappropriate sexual relationship with two individuals that the officer met while assisting them with a vehicle.
CR2022-0006	A member of the public asked the OIPM to conduct a case review of how the NOPD handled a car accident that this individual believes was discriminatory.
Case Review Count: 3	

Contact Only

CO2022-0005	The OIPM assisted an individual with a stolen iPhone in the French Quarter. The OIPM provided the individual with the nonemergency number and the information for the Eighth District Police Station.
CO2022-0006	The OIPM assisted another individual with a stolen iPhone in the French Quarter. The OIPM provided the individual with the nonemergency number and the information for the Eighth District Police Station.
CO2022-0007	The OIPM received information that an individual was having communication issues with the Seventh District. The OIPM is working with leadership to try to resolve the issue.
Contact Only: 3	

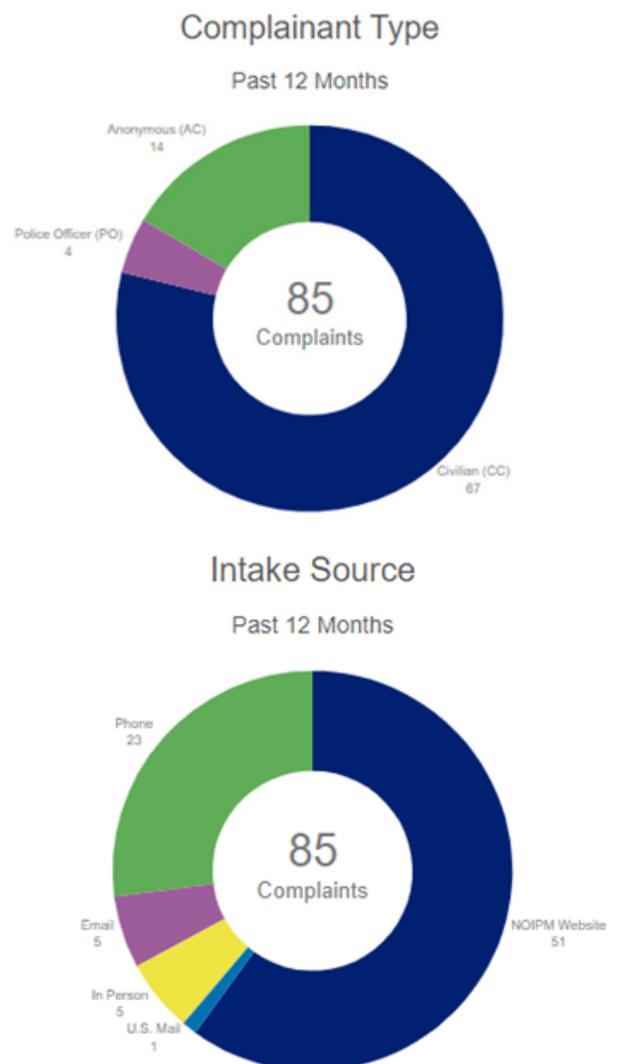
Complaints

The OIPM serves as an alternative site for civilians and police officers alike to file complaints of misconduct against the NOPD. These complaints and allegations are compiled into referrals by the OIPM and provided to the Public Integrity Bureau (PIB) for them to investigate. The OIPM monitors and reviews the classification and investigation conducted by PIB.

Once the OIPM receives a complaint, the OIPM prepares the complainant's account into a narrative. The OIPM strives to accurately capture the words, emotions, goals and narrative shared by the complainant and selects the policy, practice, or rule that each allegation of behavior / incident could have violated if determined to be true. As part of the letter preparation process, OIPM personnel reviews information in NOPD systems regarding the interaction complained of, including body worn camera video, electronic police reports (EPR) and field interview cards (FIC). The OIPM may include information obtained from NOPD information systems in the complaint referral to PIB to ensure that PIB can fully investigate the complainant's concerns.

The OIPM provides a complaint process that is independent, impartial, transparent, fact-based, timely, and communicates in an understandable manner to all those involved. The OIPM maintains that misconduct investigation must be comprehensive, and the complaint process must be accessible, fair, thorough, and transparent.

6 CIVILIAN COMPLAINTS
2 ANONYMOUS COMPLAINTS
0 POLICE INITIATED COMPLAINTS
0 CIVILIANS WITHIN NOPD INITIATED COMPLAINTS



Community-Police Mediation

Mediation is an alternative to the traditional process of resolving complaints of police officer misconduct. Mediation is a process facilitated by two professionally-trained community mediators to create mutual understanding and allow the civilian and officer to be fully heard and understood in a non-judgmental way.

8

**MEDIATIONS
REFERRED**

4

**MEDIATIONS
HELD**

4

**MEDIATIONS
PENDING**

2

**MEDIATIONS
SCHEDULED FOR
APRIL**



Use of Force

The OIPM is required by City Code 2-1121 to monitor the quality and timeliness of NOPD's investigations into use of force and in-custody deaths. If a critical incident occurs, the OIPM is notified and a member of the incident and will report immediately to the scene. The OIPM will stay engaged from the occurrence of the incident, through investigation, and Use of Force Review Board (UFRB) hearings.

The UFRB serves as a quality control mechanism to ensure timely reviews of all serious use of force investigations to determine the appropriateness of the investigative findings, and to quickly appraise use of force incidents from a tactics, training, policy, and agency improvement perspective. The voting members of the UFRB are the Deputy Superintendents of Field Operations Bureau, Public Integrity Bureau, and Investigations and Support Bureau. Other NOPD deputy chiefs serve as non-voting members, and outside groups like OIPM and the Office of the Consent Decree Monitor are present to observe, listen, and participate in discussion.

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CRITICAL INCIDENTS

0

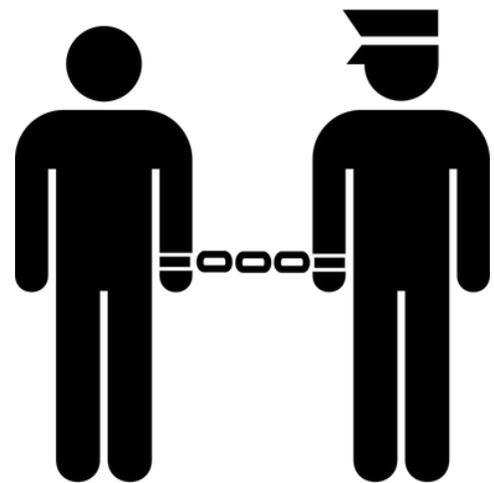
FIREARM DISCHARGE

0

LEVEL 4 NON-CRITICAL INCIDENT

3

CASES HEARD AT USE OF FORCE REVIEW BOARD



Community Outreach

9

COMMUNITY OUTREACH EVENTS

OIPM leads and participates in community outreach to inform the public of our services, to increase public engagement with policing, raise awareness of local or relevant police practice, and monitor how the NOPD interacts with our community.

OIPM ATTENDED A PARENT LEADERSHIP MEETING NIGHT WITH UBUNTU VILLAGE

**OIPM FACILITATED MEETINGS WITH THE PUBLIC INTEGRITY BUREAU AND THE
THREE SEPARATE POLICE ASSOCIATIONS:
BLACK ORGANIZATION OF POLICE (BOP)
FRATERNAL ORDER OF POLICE (FOP)
POLICE ASSOCIATION OF NEW ORLEANS (PANO)**

OIPM MONITORED ST. JOSEPH'S NIGHT AND SUPER SUNDAY

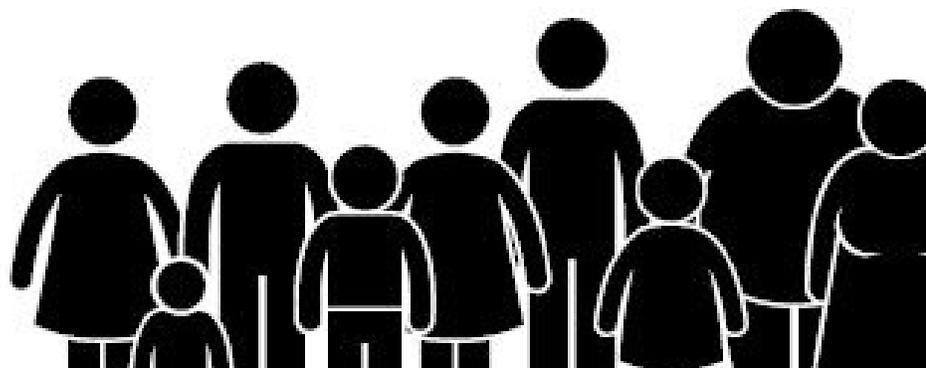
3 HOUR ROLE-PLAY TRAINING FOR MEDIATORS

**OIPM MET WITH THE ADVANCEMENT PROJECT REGARDING ALLEGATIONS OF
SEXUAL ASSAULT IN THE POLICE DEPARTMENT**

**OIPM MET WITH VOICES OF THE EXPERIENCED (VOTE) REGARDING COMMUNITY
PARTNERSHIPS AND INPUT**

**2 HOUR SKILLS WORKSHOP FOR
MEDIATORS ON HOW TO
CONDUCT ONLINE MEDIATIONS**

**MEDIATOR MEET AND
GREET/COMMUNITY BUILDING
EVENT**



Budget

OIPM Budget Description	Amount
Personnel	\$732,488.00
Operating	\$308,926.00
2022 Total OIPM Budget	\$1,041,414.00

2022 Total OIPM Budget	\$1,041,414.00
Amounts Spent to Date:	(\$177,320.00)
Unexpended funds	\$864,094.00

2022 Goal Progress

To ensure accountability and transparency with the ERB and the community, the OIPM is reporting out progress on the 2022 OIPM Work Plan. These benchmarks and goals were achieved in March 2022:

Conducted community outreach, engagement, and monitoring to receive public input on the operations and impact of the OIPM:

- Met with the **leadership of Voices Of The Experienced (VOTE)**
- **Monitored St. Joseph's Night and Super Sunday** to observe NOPD interactions with the public and the Mardi Gras Indians during these culturally significant events.
- Coordinated a **meeting between the musician community and leadership of the NOPD.**
- Attended the Parent Workshop conducted by the **Ubuntu Village to discuss OIPM services.**

Monitored and participated in the first Supervisory Review Board conducted by NOPD leadership. Provided recommendations regarding the operation and purpose of the Board.

Met with OIG, Ed Michel, to continue to collaborate between the two offices and share relevant information.

Continued work on the 2021 OIPM Annual Report.

Met with NavEx representative to further our **efforts to retain their services to launch a 24 hour complaint hotline and new web submission function.** This service would be offered in English, Spanish, and Vietnamese.

Continued to post the **Data Coordinator Position** to the public. Posted the position on Indeed to receive additional candidates. Currently accepting applications.

In-depth Monitoring and Review of the Audits, Investigations, and Policy regarding Police Secondary Employment

- **Facilitated meetings with representatives and leadership from the three police associations in New Orleans:** the Black Organization of Police (BOP), the Police Association of New Orleans (PANO), and the Fraternal Order of Police (FOP) and the sergeant conducting the misconduct investigation for the Public Integrity Bureau.
- **Presented to Judge Morgan** regarding the progress made on the misconduct investigations and public information engagement being conducted regarding secondary employment.
- Monitored the statements made an accused Captain
- Started to **review the drafts of the administrative investigations** conducted by the PIB and the ISB.

Mediation

- Conducted **in-services and outreach** to raise awareness of the mediation program.

Additional Benchmarks:

- **Met with a researcher from the Advancement Project** regarding sexual assault allegations and the NOPD. **Started a case review** of one such allegation involving a lieutenant.
- Conducted staff evaluations

Social Media Highlights

Below are some of the social media posts produced by OIPM over the last month. Some of these posts were re-shared by partners.

OIPM Office of the Independent Police Monitor
www.nolaipm.gov | 504.309.9799

Both agencies received feedback from the representative from the Police Association of New Orleans (PANO).

We discussed policy implementation with the representative for the Fraternal Order of Police (FOP).

This graphic features two filmstrip-style images of meetings. The top image shows a meeting with several people around a table. The bottom image shows a meeting with a woman in a green shirt. Yellow arrows point from the text to the images.

OIPM Office of the Independent Police Monitor
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**Accountability.
Oversight.
Recommendations.**

Today, the OIPM met with a Captain of the Public Integrity Bureau to discuss upcoming investigations

This graphic has a green background. It features a photo of a meeting with a woman and a man. A yellow arrow points from the text to the photo.

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The OIPM monitored where the police stood, what streets were blocked, and how the police interacted with the Mardi Gras Indians and community

Lt. Contreras on St. Joseph's Night
Mardi Gras Indians
Mounted Officers

This graphic has a light blue background. It features three polaroid-style photos of police officers in uniform. The photos are labeled with their names and the event they are attending.

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Today is the International Day Against Police Brutality.

It is a day of action and solidarity against police brutality.

This graphic has a dark blue background. It features a silhouette of a police officer on the left and a person on the right. A red horizontal line is drawn across the middle.



nolaipm
New Orleans, Louisiana

Thank you for having us tonight, @ubuntuvillagenola! It was inspiring and motivating to hear the stories of the parent leaders and we look forward to partnering to serve parents and our community moving forward. #communityspoliceoversight #ubuntuvillagenola #nolaipm #policeaccountability #communityengagement

2w

View Insights

Liked by ooohhdonna and 22 others

MARCH 17

Add a comment... Post

This is a screenshot of an Instagram post. It shows the profile picture and name of nolaipm, the location, the caption, the time posted, and the engagement information.