



THE OFFICE OF THE INDEPENDENT POLICE MONITOR

MONTHLY REPORT

JULY 2022

Community Letter

Dear New Orleans Community,

Coffee, conversation, and community! During the month of July, the OIPM hosted our first coffee with the IPM event at Old Road Coffee. The Deputy and the Independent Police Monitor and the Director of our Mediation Program gathered in the 7th Ward to talk with community members and organizational partners, like the Metropolitan Crime Commission and the Crime Survivors NOLA. Over cups of coffee, we talked candidly about our work, our goals, the state of the NOPD, and challenges facing policing in New Orleans. We received insightful questions and had a robust discussion - everyone chiming in about experiences with the police and hopes for the post-Consent Decree NOPD. We're already in the process of planning our second coffee with the IPM for New Orleans East at the PJs on Read Blvd. We hope to see you there!

This month, the OIPM participated in two parent resource fairs in the community. One in the Treme and one in New Orleans East. At both events the OIPM tabled and engaged with councilmembers, families, and partner organizations. These were great chances to engage with families before the start of the new school year about any policing concerns or questions. We want to extend a huge thank you to the two organizers of these events -- the Ubuntu Village and the Old and Nu Style Fellas -- for inviting us!

The OIPM monitored three NOPD responses on scene this month. One was a non-critical Level 4 use of force involving a possible head strike of an individual in handcuffs. The second stemmed from social media confusion regarding an officer involved shooting in the 6th District. The OIPM went out to ensure that no officer fired their weapon and was able to confirm this at the station. The third was an officer involved shooting of a dog who killed a toddler and attacked the SPCA employee in Gentilly.

The OIPM is excited to introduce our newest member of the team - Christian Jamal. Christian was a law intern for our office while finishing his final year at Tulane Law School. Upon graduation, we hired Christian to join our office as our Force and Misconduct Specialist. Christian will be taking public complaints, attending disciplinary hearings, serving on the on call calendar and monitoring use of force investigations, and conducting misconduct case reviews. We are very happy he is a part of the team and look forward to the ERB and the community getting to know Christian in this new role.

Looking ahead, the OIPM invites the ERB and the community to tune into the City Council's Criminal Justice Committee meeting on Monday, August 15th at 9:30am to see the OIPM present on our work and data. Pursuant to Ordinance No. 33,724 passed by City Council in June 2022, the OIPM along with other criminal justice system stakeholders will present to City Council as an effort to increase awareness and accountability to reduce crime. This will be the first convening that will occur on a quarterly basis moving forward.

Thank you,



**MONTHLY REPORT
JULY 2022**



Above are some pictures from social media posts the OIPM produced regarding the the different community events the OIPM organized or participated in during the month of July.

Year to Date Overview



Office of the Independent Police Monitor Monthly Report

	2022	2021	2020	2019	2018	2017	Avg 2017-2021
Civilian Complaint Count	40	50	34	38	14	26.2	32.44
Police Complaint Count	1	3	0	0	4	2.2	1.84
Civilian w/in NOPD	1	0	0	0	0	0.5	0.10
Anonymous Complaint	13	25	13	0	0	6	8.80
Criminal Case Liaison Count	13	15	24	14	4	6.86667	12.77
Case Monitoring Count	7	2	8	2	9	5	5.20
Case Review Count	4	5	1	5	2	0.4	2.68
Contact Only Count	19	28	8	14	2	8	12.00
Disciplinary Hearing Count	28	36	47	17	45	27.6	34.52
Critical Incident Count	3	10	8	7	4	6.4	7.08
Firearm Discharge Count	4	6	8	6	2	3.2	5.04
Lvl 4 Non-Critical	5	4	8	0	0	0	2.40
Mediation Count	18	17	19	25	13	21.8	19.16
Commendation Count	0	3	1	1	2	0.45	1.49
Grand Total	156	204	179	129	101	114.61667	145.5233333

	Jun-22	Jun-21	Jun-20	Jun-19	Jun-18	Jun-17	Avg 2017-2021
Citizen Complaint Count	4	7	4	4	1	2	6.60
Police Complaint Count	0	1	0	0	0	0	0.00
Civilian w/in NOPD*	0	1	0				0.00
Anonymous Complaint*	7	3	1				4.00
Criminal Case Liaison Count	2	4	2	1	1	3	1.67
Case Monitoring Count	1	1	0	0	2	1	0.20
Case Review Count	0	0	1	0	0	0	0.20
Contact Only Count	3	3	3	0	0	0	3.80
Disciplinary Hearing Count	5	5	5	16	3	4	8.00
Critical Incident Count	1	0	1	1	1	0	0.80
Firearm Discharge Count	1	0	1	1	1	0	0.60
Lvl 4 Non-Critical*	3	0	0				0.00
Mediation Count	0	1	3	3	3	3	2.20
Commendation Count	0	0	0	0	0	1	0.25
Grand Total	18	10	69	26	13	8	25.2

July Overview

Civilian Complaints Received in June

CC2022-0058	According to the complainant, NOPD failed to: 1) properly investigate a Domestic Violence case, 2) take her complaint, and 3) properly investigate a crime before incorrectly arresting her minor child.
CC2022-0059	According to the complainant, a police aide failed to document any information regarding a traffic accident in a police report for two months, and showed up to the complainant's doorstep two months after the incident to explain that he had not submitted a police report or collected any of the complainant's information after their initial meeting.
CC2022-0060	According to the complainant, he was approached by an unknown NOPD officer while at Juvenile Court and the officer became aggressive and confronted the complainant about the complainant having his phone out and filming in the courthouse. The complainant alleges that the NOPD officer then physically removed the complainant from the courthouse in a manner the complainant believed was unprofessional and violated his rights.
CC2022-0067	According to the complainant, while attending a hearing at City Hall, an SPO working in City Hall told the complainant to sit down in a threatening manner. The complainant feels that the comments made to him by the SPO were made as retaliation for comments the complainant made during the City Council hearing earlier that day, and are representative of a larger pattern of retaliation taking place since the complainant previously complained about the NOPD's handling of an incident.

Contact Only Received in July

CO2022-0015	An anonymous complainant reached out regarding a complaint they wanted to submit against a retired officer who they believe is committing payroll fraud by not showing up to assigned details. The anonymous complainant has indicated that they do not wish the captain of PIB to be informed of their complaint and that no PIB officer is to be informed of the complaint.
CO2022-0017	A member of the public contacted the OIPM seeking assistance with a vandalism concern. The OIPM directed that individual to the correct police district to assist.
CO2022-0018	A member of the public reached out to OIPM for assistance regarding a noise complaint. The OIPM directed the individual to the police district to assist with the noise concern.

July Overview

Anonymous Complaints Received in July

<p>AC2022-0057</p>	<p>According to an anonymous complainant, an unknown officer was acting extremely hostile while in a bank, displaying aggressive behavior and language.</p>
<p>AC2022-0061</p>	<p>According to an anonymous complainant, an SPO in the Field Operations Bureau is exceeding time caps, working overlapping shifts with secondary employment, exceeded the twenty-four hour weekly detail limit, worked details while taking sick leave, had little to no transit time between working duty and detail, and worked what this anonymous complainant believed to be an unrealistic work schedule.</p>
<p>AC2022-0062</p>	<p>According to an anonymous complainant, an SPO in the Field Operations Bureau is exceeding time caps, working overlapping shifts with secondary employment, exceeded the twenty-four hour weekly detail limit, had little to no transit time between working duty and detail, and worked what this anonymous complainant believed to be an unrealistic and impossible work schedule.</p>
<p>AC2022-0063</p>	<p>According to the anonymous complainant, a Sgt. in PIB is exceeding time caps, working overlapping shifts, had little to no transit time between working duty and detail, and worked what this anonymous complainant believed to be an unrealistic and impossible work schedule.</p>
<p>AC2022-0064</p>	<p>According to an anonymous complainant, an SPO in the Field Operations Bureau is exceeding time caps, working multiple details at the same time, exceeded the twenty-four hour weekly detail limit, had little to no transit time between working duty and detail, and worked what this anonymous complainant believed to be an unrealistic and impossible work schedule.</p>
<p>AC2022-0065</p>	<p>According to the anonymous complainant, a Lt. with the Field Operations Bureau committed payroll fraud by exceeding time caps, working overlapping shifts with secondary employment, exceeding the twenty-four hour weekly detail limit, working weeks or months without a single day off, working a known "sleep" detail, working details while a captain, having little to no transit time between working duty and detail, exceeding the weekly detail limit for several months, and worked what this anonymous complainant believed to be an unrealistic and impossible work schedule.</p>
<p>AC2022-0068</p>	<p>According to the anonymous complainant, two NOPD officers allegedly witnessed a rape in progress yet continued driving by. The anonymous complainant then stated that they called 911 and flagged down a third officer who was parked one block away from the rape in progress, but the third officer did not respond to the anonymous complainant and maintained his place on the corner. According to the anonymous complainant, they then began performing CPR on the pulseless rape victim, and after the alleged victim regained a pulse two responding NOPD officers refused to administer Narcan to the alleged victim. The anonymous complainant further alleges that the two responding officers failed to file a police report about the alleged victim or consider multiple available witnesses standing nearby. The anonymous complainant then stated that they met with a news reporter who informed them that NOPD did not consider the act to be rape because the alleged victim was familiar with the alleged rapist.</p>

July Overview

Criminal Liaison Received in July

CL2022-0009	A another member of the public reached out regarding no knock warrants being executed by the US Marshal's Office and the addresses of where the warrants are being executed are incorrect / out of date. The OIPM discussed the matter with NOPD leadership over the Violent Offender Warrants Task Force regarding providing information to the public about these encounters and provided the individual with information from PIB.
CL2022-0010	A complainant filed a complaint with the OIPM and sought assistance with immediate concerns regarding the arrest of her children. OIPM spoke to the Captain of the district regarding those concerns and the complainant received a phone call to resolve her immediate needs.

Case Monitoring Received in July

CM2022-0007	The OIPM sent a formal letter regarding the investigation being conducted into CTN2022-0259-R and started monitoring the investigation being conducted by the Investigative Services Bureau.
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Disciplinary Proceedings Received in July

DH2022-0025 / PIB2020-0509-P	A civilian investigator in the Public Integrity Bureau is accused of being rude, accusatory, and biased during her interactions with an individual trying to report misconduct in New Orleans East.
DH2022-0024 / PIB2021-0669-R	An officer is accused of violating the NOPD time cap under policy and his supervisor is accused of failing to properly document when the officer was out on furlough, causing an overlap of a NOPD shift with a secondary employment detail a to erroneously occur.
DH2022-0023 / PIB2021-0673-R	An officer is accused of working NOPD details at the same time as billing for secondary employment details and violating the NOPD time cap under policy.
DH2022-0026 / PIB2022-0100-R	A PIB sergeagent failed to correct the paperwork required of her and turn it into her supervising lieutenant in the timeframe provided.
DH2022-0027 / PIB2021-0413-R	A PIB sergeant failed to contact another law enforcement agency to get the information needed in an investigation after being ordered to do so by her supervisor.

July Overview

Critical Incidents in July

CI2022-0007	NOPD was on the scene with SPCA and Child Abuse Detectives serving a search warrant at the residence. The SPCA officer went into the rear yard to confiscate the dog when he attacked her. After hearing her screams and observing the dog refusing to release his bite, an officer went to assist and fired 4 shots striking the dog. The dog perished on the scene. The SPCA officer was taken to a local hospital for treatment.
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Firearm Discharges in July

FD2022-0005	Same as CI2022-0007.
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Level 4 Noncritical Incidents in July

UF2022-0007	Officers stopped a vehicle that was stolen from a neighboring state. The driver of the vehicle fled and officers believed he was possibly armed. NOPD officers elected to set a perimeter and use canine dogs to locate the driver of the stolen vehicle. Once located, he failed to comply to the officer's command at which time the canine unit dog Robbie made contact with the subject while under the house biting him once to the torso. Once the individual came from under the house, he attempted to run again and Robbie was deployed again and made contact a second time biting the subject to the hand. The subject was then apprehended without further incident and was transported by EMS to a local hospital for treatment.
UF2022-0008	A canine apprehension unit was called out to the location to assist with apprehending an armed robbery suspect. The canine unit was deployed, the suspect was bitten by the canine dog, and the suspect was then apprehended.
UF2022-0009	The officer responded to an aggravated assault domestic call for service at the location. During handcuffing, the officer was bitten on the right forearm by the individual. The officer then struck the individual in the head with a closed fist. The individual was transported to the hospital by the officer to be treated.

Complaints

The OIPM serves as an alternative site for civilians and police officers alike to file complaints of misconduct against the NOPD. These complaints and allegations are compiled into referrals by the OIPM and provided to the Public Integrity Bureau (PIB) for them to investigate. The OIPM monitors and reviews the classification and investigation conducted by PIB.

Once the OIPM receives a complaint, the OIPM prepares the complainant's account into a narrative. The OIPM strives to accurately capture the words, emotions, goals and narrative shared by the complainant and selects the policy, practice, or rule that each allegation of behavior / incident could have violated if determined to be true. As part of the letter preparation process, OIPM personnel reviews information in NOPD systems regarding the interaction complained of, including body worn camera video, electronic police reports (EPR) and field interview cards (FIC). The OIPM may include information obtained from NOPD information systems in the complaint referral to PIB to ensure that PIB can fully investigate the complainant's concerns.

The OIPM provides a complaint process that is independent, impartial, transparent, fact-based, timely, and communicates in an understandable manner to all those involved. The OIPM maintains that misconduct investigation must be comprehensive, and the complaint process must be accessible, fair, thorough, and transparent.

4 CIVILIAN COMPLAINTS

7 ANONYMOUS COMPLAINTS

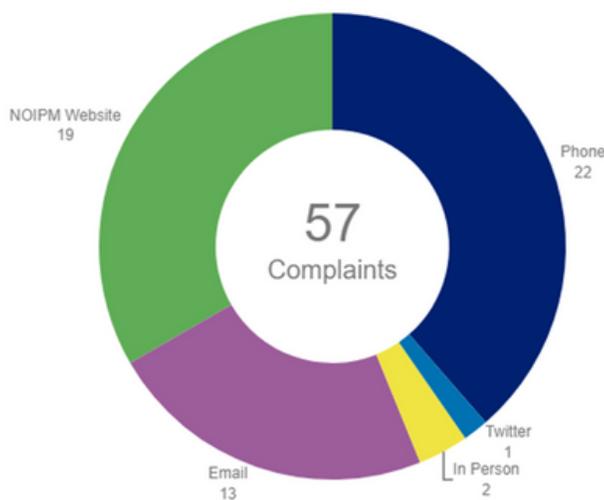


Christian Jamal
Misconduct and Force Analyst

Christian Jamal joined the Office of the Independent Police Monitor as the Misconduct and Force Specialist in July 2022. Christian obtained his Bachelor's Degree from Tulane University, double majoring in Communication and Political Science. Christian attended Tulane University Law School where he obtained his Juris Doctor degree. While at Tulane Law School, Christian performed pro-bono work for the New Orleans Entertainment Law Legal Assistance Project and also participated in current City Councilmember Lesli Harris's Trademark Lab, providing assistance to local businesses and artists in their applications for Trademarks. During his 3L year, Christian began work with the Office of the Independent Police Monitor as a student extern. Christian has been an advocate for criminal justice reform and has worked at various criminal justice focused organizations since he arrived in New Orleans in 2015.

Intake Source

Year-to-Date



Complaint Data

This month, the OIPM started to release additional tables to the public on our external facing database found at: complaints.nolaipm.gov. Below are some of the additional data visualizations based on complaints received by OIPM.

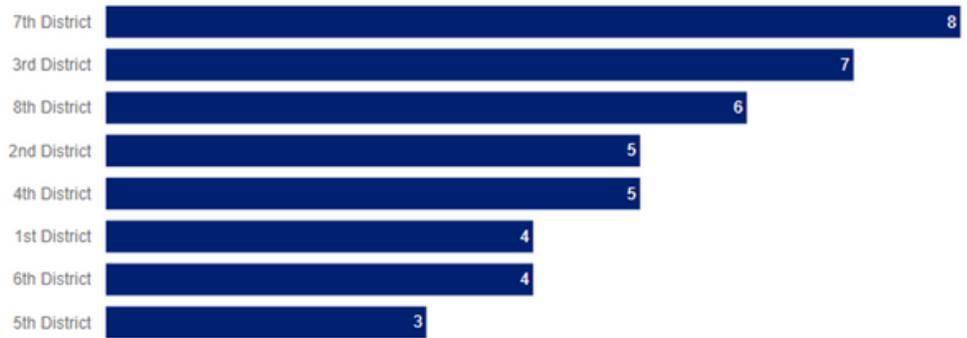
"Heat Mapping" Misconduct Complaints



This chart gives an overview of where there may be concentrations of allegations of misconduct occurring in the city. The map layer option enables the viewer to see the allegations of misconduct in context of police districts and where parks, schools, libraries are located.

Misconduct Complaints by District

This chart communicates where the alleged misconduct occurred by police district. This requires the misconduct to occur in a physical space (instead of an incident that occurs over the phone or internet for example). This is based on complainant disclosure and the OIPM tries to verify this information through electronic police reports, body worn camera footage, and field identification cards.



Top Allegations Proposed by OIPM

This chart captures the top allegations are proposed by the OIPM in the referral letters submitted to the Public Integrity Bureau. This chart is limited since it will only include the allegations that the OIPM entered into our database and has not yet been updated. The OIPM hopes to work on this issue with the NOPD in order to ensure accuracy in the proposed allegations.

Community-Police Mediation

Mediation is an alternative to the traditional process of resolving complaints of police officer misconduct. Mediation is a process facilitated by two professionally-trained community mediators to create mutual understanding and allow the civilian and officer to be fully heard and understood in a non-judgmental way.

5 MEDIATIONS REFERRED

0 MEDIATIONS HELD

2 MEDIATIONS PENDING

1 MEDIATIONS SCHEDULED FOR August

In the spring, the OIPM started the "Mediator Monday" social media series. Each Monday, the OIPM introduces the community to one of our trained mediators. The goal is to increase community understanding of the program and the mediators so more of the community will agree to mediation. Here are the mediator posts from July.

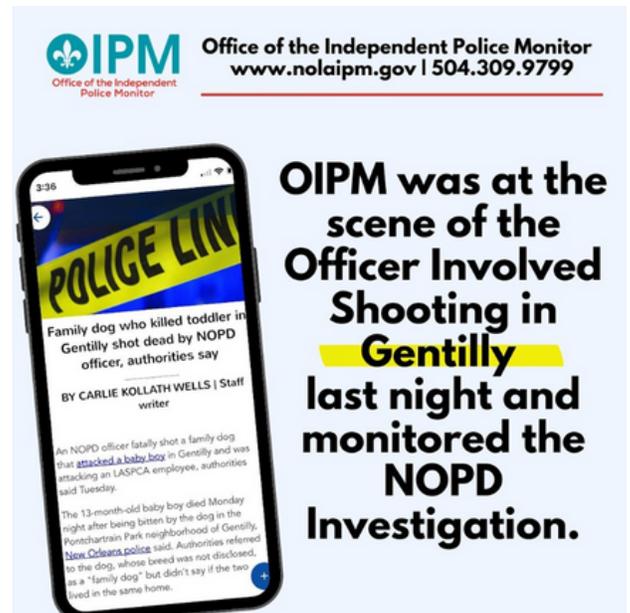


Use of Force

The OIPM is required by City Code 2-1121 to monitor the quality and timeliness of NOPD's investigations into use of force and in-custody deaths. If a critical incident occurs, the OIPM is notified and a member of the incident and will report immediately to the scene. The OIPM will stay engaged from the occurrence of the incident, through investigation, and Use of Force Review Board (UFRB) hearings.

The UFRB serves as a quality control mechanism to ensure timely reviews of all serious use of force investigations to determine the appropriateness of the investigative findings, and to quickly appraise use of force incidents from a tactics, training, policy, and agency improvement perspective. The voting members of the UFRB are the Deputy Superintendents of Field Operations Bureau, Public Integrity Bureau, and Investigations and Support Bureau. Other NOPD deputy chiefs serve as non-voting members, and outside groups like OIPM and the Office of the Consent Decree Monitor are present to observe, listen, and participate in discussion.

- 0 CRITICAL INCIDENTS
- 1 FIREARM DISCHARGE
- 3 LEVEL 4 NON-CRITICAL INCIDENT
- 0 CASES HEARD AT USE OF FORCE REVIEW BOARD



Community Outreach

8

COMMUNITY OUTREACH EVENTS

OIPM leads and participates in community outreach to inform the public of our services, to increase public engagement with policing, raise awareness of local or relevant police practice, and monitor how the NOPD interacts with our community.



LED PROFESSIONAL DEVELOPMENT VIRTUAL TRAINING FOR MEDIATORS

LED PROFESSIONAL DEVELOPMENT IN-PERSON ROLE PLAY TRAINING FOR MEDIATORS

PARTICIPATED IN UNDOING RACISIM TRAINING BY THE PEOPLE'S INSTITUTE FOR SURVIVAL AND BEYOND

HELD 'COFFEE WITH THE IPM'

TABKED AT UBUNTU VILLAGE PARENT RESOURCE FAIR

TABLED AT BACKPACK GIVEAWAY HOSTED BY OLD AND NU STYLE FELLAS

ATTENDED THE UBUNTU PARENTS WORKSHOP AND MEETING

INTERVIEW WITH NEWS 21



In July, OIPM participated in a backpack drive with Ubuntu Village which allowed OIPM to hear feedback from the community.



Budget

OIPM Budget Description	Amount
Personnel	\$732,488.00
Operating	\$308,926.00
2022 Total OIPM Budget	\$1,041,414.00
2022 Total OIPM Budget	\$1,041,414.00
Amounts Spent to Date:	(\$468,788.00)
Unexpended funds	\$572,626.00

2022 Goal Progress

To ensure accountability and transparency with the ERB and the community, the OIPM is reporting out progress on the 2022 OIPM Work Plan. These benchmarks and goals were achieved in July 2022:

Submitted a **case review from CTN --** to the Public Integrity Bureau for review and comment before its release to the public. The OIPM hopes to also conduct a post-investigation mediation regarding this incident.

Submitted a **formal letter to the Deputy Chief of PIB regarding CTN --** and started monitoring the investigation being conducted by the Investigative Services Bureau.

Staffing at OIPM

- **Hired a Misconduct and Force Specialist to join the team.** Christian Jamal was hired for the position after interning for the OIPM in the spring semester during his final year at Tulane Law School.

Consent Decree Compliance

- **Continued writing the OIPM Sustainment Strategy** and continued working with the federal monitors, NOPD, and the city on the proposed sustainment plan.
- Attended the meeting and pre-presentation with the federal monitors, NOPD leadership, and Judge Morgan regarding **Stop, Search, and Arrests**.

Conducted community outreach, engagement, and monitoring to receive public input on the operations and impact of the OIPM:

- **Engaged with the community and media.**
 - Interviewed by News 21 about police reform in New Orleans
 - Participated in two parent resource and backpack giveaway fairs in the community.
- **Held the first coffee with the IPM event at Old Road Coffee**
 - Engaged with community and organizational partners including Metropolitan Crime Commission and the Crime Survivors NOLA.

In-depth Monitoring and Review of the Audits, Investigations, and Policy regarding Police Secondary Employment

- Started to attend disciplinary hearings for the administrative investigations on the secondary employment system.
- Met with a community member, PSAB, and the federal monitors to discuss how to identify secondary employment overlaps and time cap violations from public data requests and timesheets.

Additional Benchmarks:

- **Submitted the RFP to the city for the 24 hour hotline**
- **Met with the Chief of Staff of Councilmember Helena Moreno to discuss the database project** and other pending work.