



10 STEPS OF THE FILING OF A COMPLAINT OF POLICE MISCONDUCT

1



You are concerned about something the police did or didn't do.

2



You file a complaint of police misconduct with NOPD or OIPM.

3



PIB classifies complaint as serious, not serious or no formal investigation merited.

4



PIB decides if case is eligible for mediation.

5

OIPM speaks with both parties and assesses whether mediation is appropriate.



6

If yes, OIPM coordinates mediation process. If no,



7

NOPD investigates the complaint - Sometimes, OIPM reviews the investigation.



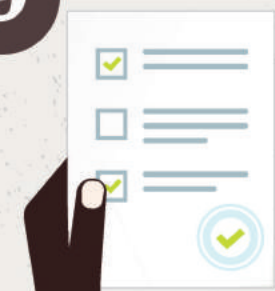
8

Investigator recommends the complaint outcome. PIB agrees or disagrees.



9

If sustained, the complaint may result in discipline, a settlement agreement, or letter of reprimand.



10

If any other outcome, no further action taken but the complaint remains on record.

